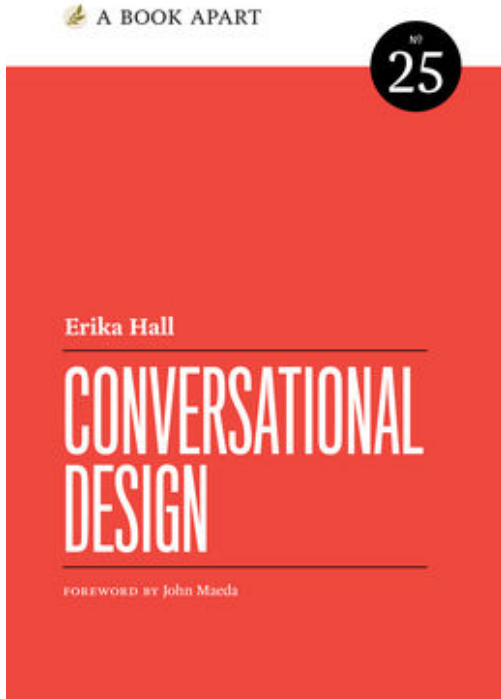


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How do we make digital systems feel less robotic and more real? Whether you work with interface or visual design, front-end technology, or content design, learn why conversation is the best model for creating device-independent, human-centered systems. Research and information design expert Erika Hall explains what makes an interaction truly conversational and how to get more comfortable using language in design. From understanding the human interface, to effectively using the power of personality, to getting it all done, you'll find out how the art of communication can elevate technology.

título	:	Conversational Design
Autor	:	Erika Hall
Category	:	Internet
Published	:	Mar 06, 2018
Publisher	:	A Book Apart
Seller	:	A Book Apart LLC
Print Length	:	130 Pages
Size	:	11.10MB

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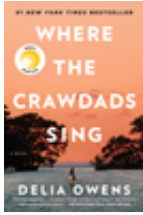
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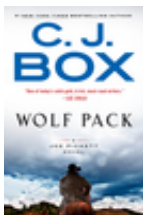
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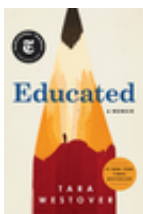
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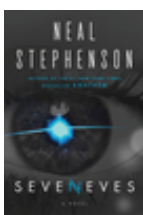
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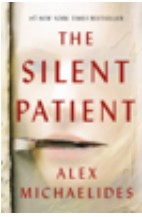
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